MICHAEL LEONARD, mikeleonardonline@gmail.com 717-884-9147

• 4 years' experience working in a large enterprise data center supporting over 4500 windows and linux servers.
• 3 years' experience working as a developer including .NET/C#, python, node.j, javascript / jquery, micro-services.
• 3 years' experience providing systems administration, engineering and devops support for software developers.
• 28 years' experience in engineering, administrating and supporting applications & IT systems infrastructure.
• 28 years' experience in networking including firewalls, routers, switches, IDS/IPS, VPN, load balancing, etc.
• 28 years' experience in IT consulting & project management seeing complex assignments through all phases.

Professional Certifications

AWS Certified Developer Associate , 2017	AWS Certified Solutions Architect Associate , 2017
MCITP Enterprise Administrator, Microsoft, 2013	ITILv3, ISEB, 2013
CEH (Certified Ethical Hacker), Ecouncil, 2009	MCSE 2003, Microsoft, 2007
Cisco Certified Network Associate, Cisco, 2006	Security+, CompTIA, 2005
MCSE 2000. Microsoft, 2002-2003	Network+, iNet+ and A+, CompTIA, 2000-2002

Employment History

2017[12]– current **Hosted OPS Systems Administrator,** *Viewpoint Construction Software, Portland, OR*
 • Provide SysAdmin / DaaS support for a complex fast paces large software company.
 • Daily tasks include server builds, application deployments, powershell and T-SQL scripting, troubleshooting, etc.
 • Please visit *mikeleonard.com/viewpoint.html* to see my current job description/duties.

2017[1]– 2017[12] **Owner, Consultant, Admin, etc.** *Sentinel Online Solutions, Portland, OR (a.k.a Sentinel IT)*
• Provide remote IT / SysAdmin / Cloud support for a non-profit with over 100 employees hosted on Azure/Office 365
• Code development and software support for an ASP.NET/C# shipping application hosted on RackSpace
• Design, host and support a few sites for small businesses as well as my own sites/web apps on AWS.

2015[6] – 2016[12] **Systems Administrator, DBA, Software Support** *SnapiSoft, Boulder, CO (formally SagerOnline)*
• Monitor, support and provide SysAdmin duties of in house server room and IT infrastructure
• Support software by taking calls/tickets, evaluating code and reverse engineering back to make fixes in database.
•.Troubleshoot existing C#, VB.net, ASP.net, Telerik code using Visual Studio 2015 & T-SQL.
• On call 24/7. Responsible for all backups / restores / patching / security / FTP / AWS / Azure / SQL / Cassandra.

2011[6] – 2015[6] **Integration Consultant / Systems Analyst** *State of Pennsylvania (Unisys), Harrisburg, PA*
• Gained tremendous data center experience providing support for over 4000 windows and over 500 linux servers.
• Supported over 1500 websites, 1000 applications and 3000 databases including 24/7 on call duties.
• Deployed new application code, server builds, firewall rules, CSS, DNS, SSL certs, etc... for over 800 agencies.
• Provided ITIL SLA support interfacing with agencies on projects, deployments and incident tickets and then coordinating efforts with internal departments/teams/SMEs to get things done in a timely manner and reducing downtime.
• Primary lead on patching linux and windows servers, all McAfee products, DNS/AD, log management, IIS/SSL, etc..

2005[3] – 2011[3] **Systems Administrator** *Cape Bank, Linwood NJ (formally Boardwalk Bank and Cape Savings Bank)*
• IT department manager - responsible for over physical 60 Windows and linux servers and maintaining/updating mission critical bank software and databases to be highly available, secured and patched. On call 24/7 / 2nd tier support.
• Responsible for budget, risk assessments, business impact analysis, DR policies and penetration testing.
• Upgraded to a Microsoft Enterprise Agreement (EA/SA) and used Hyper-V to virtualize all servers.

2003[4] – 2005[3] **IT Administrator** *Crest Savings Bank, Wildwood NJ*
• Managed and provided support for all servers, workstations, users, phones and networking equipment.
• Migrated all Novel to Windows 2000 workstations/ Windows 2000/2003 servers / Exchange 2003.

1988[5] – 2003[4] **Information Services Manager** *DCR Business Products, Inc., Philadelphia, PA*
• Responsible for UNIX/AIX, Macintoshes, apple, Windows NT, 95, 98, 2000, web design and desktop publishing.

1981[9] – 1987[5] **Bachelor's Degree in Music (jazz piano composition/arranging)** *Temple University, Philadelphia, PA*

For more info and detail please visit mikeleonard.com/resume.html